



Tech Doctor Annual Maintenance Contract

Customer Information

Name: _____

E-Mail: _____

Address: _____

Phone Number: _____

Date of Contract: _____

Contract Expires: _____

Contract Levels (Check One)

- Bronze Plan- \$400.00/ year**
 - 5 remote\email support hours
 - 1 on site visit or up to 2 hours total

- Silver Plan- \$950.00/ year**
 - 10 remote/email support hours
 - Up to 3 on site visits, or up to 6 hours total

- Gold Plan- \$1500.00/ year**
 - Unlimited remote or email support
 - Up to 5 on site visits, or up to 10 hours total

- Platinum Plan- \$2500.00/ year**
 - Unlimited remote or email support
 - Up to 8 on site visits, or up to 25 hours total
 - Up to 2 custom machines built (software\ parts extra)

Terms and Conditions

- Parts and software not included in cost of service contract.
- Method of support (remote or onsite) is at discretion of provider.
- If benefits of contract are exhausted before contract expiration date, customer may either upgrade to next contract level or pay for services beyond contract at regular rates.
- On site visits are counted as one hour minimum. If time goes beyond one hour, actual time is deducted from balance of time remaining on contract.
- Customer agrees to pay amount listed above for chosen contract level for services listed at that level. Customer also agrees to the additional terms and conditions listed herein.
- Cost of contract non-refundable after payment is made.
- If portion of services paid for with contract is unused at contract expiration date, there will be no refund for unused services.
- By signing this contract customer agrees to all terms listed herein.

Customer Signature

Date

Dallas Smith, Owner
Tech Doctor

Date